MAG 524

Basic Settings: How to connect Infomir MAG 524

Getting started with IPTV services on your Infomir MAG 524 Set Top Box (STB) is a straightforward process. Here's a quick guide for basic settings to connect and start your Infomir MAG 524 STB:

1. Ensure the power cable is securely plugged into the IPTV box, and the HDMI cable is correctly connected to both the IPTV box and your TV.
2. Please check that the device light is on, and you have chosen the right HDMI to get correct interface from remote.
3. If the interface is not correctly chosen, use your TV remote to select "Source" or "Input."
4. Choose the same HDMI option on the interface as the selected HDMI slot on your TV.
5. To kickstart your viewing experience, go through the initial setup.
6. If you need further assistance or guidance during the setup process, don't hesitate to Contact Us.

# Initial Setup Infomir Mag 524

Follow these simple steps for a smooth IPTV software setup on your Infomir MAG 524 Set Top Box:

1. As you turn on the device after basic settings, you will see the main interface of the device.
2. Choose settings, select system settings on the next page.
3. Select networks on next page. You will get two options: 1. Wired (Ethernet) and 2. Wireless (Wi-Fi)
4. Select Auto (DHCP) and you will get a wifi list where you can select your router and add password.
5. Go back to Settings and select Software Auto Update. You have two options here: Auto Update and Update To Beta Version.
6. Once change both options and then undo the change.
7. The box will auto reboot after this. Go to settings.
8. Choose General Option. In NTP server, write “pool.ntp.org” and press Enter
9. Now move back and open server.
10. Now add your URL and credentials.
11. Go back to system settings and click on restart portal and then select Yes.
12. If the services are activated, you will get the service home screen.
13. For further assistance, Contact Us.

# How to do Factory Reset of Infomir MAG 524:

In case you have no other choice than factory reset your Infomir MAG 524, then you do the factory setting of the device.

If you encounter issues with your Set Top Box or IPTV Box Infomir MAG 524, we're here to help you troubleshoot effectively. Before taking any measures like a factory reset, we recommend trying the relevant settings for the specific issue you're facing. The inconvenience of a non-working device is understandable, and our goal is to make your experience as smooth as possible.

If the problem persists despite trying the settings, you may consider a factory reset as a last resort. However, it's important to note that a factory reset will result in the loss of all your data, including favorite channels and the recently watched category. You'll need to go through the initial IPTV software setup again.

To perform a factory reset, follow these steps:

1. First of all, disconnect the set top box.
2. Put a needle/paper clip in the hole next to USB connectors on your IPTV Set Top Box.
3. Insert power cable in the power supply board.
4. The white light will start blinking on the box.
5. After a few seconds, the light will start blinking faster.
6. Remove the needle, box will give blue screen on TV.
7. The box will reboot on its original firmware.
8. Privacy policy appears on the screen, please select continue.
9. The original firmware will start its auto software update.
10. The device will reboot and main setting will appear.
11. The box is factory reset and now you can do initial setup again.
12. For further assistance, Contact Us.

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